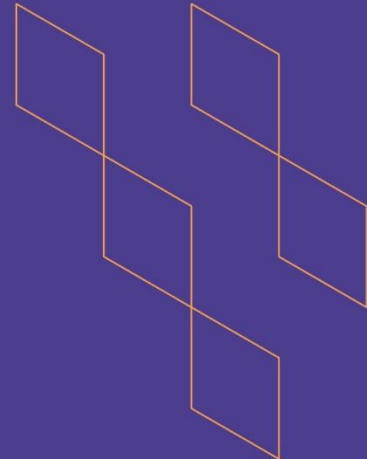


T-104  
2022

# Course Specification



Course Title: **Enterprise systems**

Course Code: **IS1758**

Program: **Computer Information Systems**

Department: **Computer Information Systems**

College: **Computer Science and Information Technology**

Institution: **: Al-Baha University**

Version: **T-104 V2**

Last Revision Date: **29 March 2023**

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## A. General information about the course:

### Course Identification

1. **Credit hours:** 3 Credit Hours (3, 0, 0) (Lecture, Lab, Tutorial)  
(3 Contact Hours)

### 2. Course type

a . University  College  Department  Track  Others

b . Required  Elective

3. **Level/year at which this course is offered:** Elective course (10<sup>th</sup> level/ 4<sup>th</sup> Year)

### 4. Course general Description

This course is designed to provide students with an understanding of the theoretic and practical issues related to the application of enterprise systems within organizations. The main focus of this course is to demonstrate how enterprise systems integrate information and organizational processes across functional areas with a unified system comprised of a single database and shared reporting tools. Enterprise systems, by their multi-dimensional integrative nature, offer the depth of functionality and breadth of integration to demonstrate how global operations of organizations are managed. Thus, students will gain an appreciation of the scope of enterprise systems and the motivation for implementing them. [Optional: Example software will be used to illustrate how enterprise systems work. An integrated project, which requires the application of conceptual as well as technical (software) skills of students, will be required.

5. **Pre-requirements for this course (if any):** IS1502-Enterprise Resource Planning (ERP)

6. **Co- requirements for this course (if any):** None

### 7. Course Main Objective(s)

Students will learn to:

1. Understand the fundamentals of enterprise systems and issues associated with their implementation.
2. Evaluate the costs and benefits of implementing an enterprise system.
3. Understand how enterprise systems integrate functional areas into one enterprisewide information system.
4. Explain how “best practices” are incorporated in enterprise systems.
5. Recognize how an organizational process often spans different functional areas.
6. Describe the role of enterprise systems in carrying out processes in an organization.
7. Learn to integrate key concepts from functional-oriented courses, such as accounting, marketing, and organizational behavior, to promote the development of integrative skills





### 1. Teaching mode (mark all that apply)

| No | Mode of Instruction  | Contact Hours | Percentage |
|----|--|---------------|------------|
| 1. | Traditional classroom  | 30            | 100%       |
| 2. | E-learning   |               |            |
| 3. | Hybrid <ul style="list-style-type: none"> <li>• Traditional classroom</li> <li>• E-learning</li> </ul> |               |            |
| 4. | Distance learning  |               |            |

### 2. Contact Hours (based on the academic semester)

| No    | Activity          | Contact Hours |
|-------|-------------------|---------------|
| 1.    | Lectures          | 30            |
| 2.    | Laboratory/Studio | -             |
| 3.    | Field             | -             |
| 4.    | Tutorial          | -             |
| 5.    | Others (specify)  | -             |
| Total |                   | 30            |

## B. Course Learning Outcomes (CLOs), Teaching Strategies and Assessment Methods

| Code | Course Learning Outcomes  | Code of CLOs aligned with program | Teaching Strategies       | Assessment Methods  |
|------|---|-----------------------------------|---------------------------|---|
| 1.0  | Knowledge and understanding   |                                   |                           |   |
| 1.1  | Describe the fundamentals of enterprise systems and issues associated with their implementation       | K1                                | -Lectures<br>-Assignments | <b>Direct Assessment Tool</b> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> <li>• Midterm</li> <li>• Final exam</li> </ul> <b>Indirect Assessment Tool</b><br>Course Exit Survey |
| 1.2  | Explain the costs and benefits of implementing an enterprise system                                   | K2                                |                           | <b>Direct Assessment Tool</b> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> <li>• Midterm</li> <li>• Final exam</li> </ul> <b>Indirect Assessment Tool</b><br>Course Exit Survey |
| 1.3  | Explain how enterprise systems integrate functional areas into one enterprise wide information system | K3                                |                           | <b>Direct Assessment Tool</b> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> <li>• Midterm</li> <li>• Final exam</li> </ul> <b>Indirect Assessment Tool</b><br>Course Exit Survey |
| 2.0  | Skills  |                                   |                           |   |
| 2.1  | Apply how "best practices" are incorporated in enterprise systems                                     |                                   | - Lectures                | <b>Direct Assessment Tool</b> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> </ul>  |





| Code | Course Learning Outcomes   | Code of CLOs aligned with program | Teaching Strategies      | Assessment Methods   |
|------|--|-----------------------------------|--------------------------|--|
|      |  | S1                                | - Class discussions      | <ul style="list-style-type: none"> <li>• Midterm</li> <li>• Oral Exam</li> <li>• Final exam</li> </ul> <i>Indirect Assessment Tool</i><br>Course Exit Survey   |
| 2.2  | Recognize how an organizational process often spans different functional areas     | S2                                |                          | <i>Direct Assessment Tool</i> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> <li>• Midterm</li> <li>• Oral Exam</li> <li>• Final exam</li> </ul> <i>Indirect Assessment Tool</i><br>Course Exit Survey |
| 2.3  | Apply the role of enterprise systems in carrying out processes in an organization. | S3                                |                          | <i>Direct Assessment Tool</i> <ul style="list-style-type: none"> <li>• Homework</li> <li>• Quiz</li> <li>• Midterm</li> <li>• Oral Exam</li> <li>• Final exam</li> </ul> <i>Indirect Assessment Tool</i><br>Course Exit Survey |
| 3.0  | Values, autonomy, and responsibility   |                                   |                          |  |
| 3.1  | Interact in groups collaboratively   | V1                                | Teamwork (smaller group) | <i>Direct Assessment Tool</i> <ul style="list-style-type: none"> <li>• Oral Presentation</li> </ul> <i>Indirect Assessment Tool</i><br>Course Exit Survey  |

### C. Course Content

| No    | List of Topics  | Contact Hours |
|-------|---|---------------|
| 1.    | Overview of Enterprise System   | 2             |
| 2.    | Business processes and business process integration                                     | 3             |
| 3     | Making the case for acquiring and implementing enterprise systems                       | 3             |
| 4     | Analyzing business requirements for selecting and implementing an enterprise system     | 3             |
| 5     | Selection of enterprise systems software  | 3             |
| 6     | Challenges associated with the implementation of global enterprise systems applications | 3             |
| 7     | Organizational change and change management   | 3             |
| 8     | Governance of processes and data  | 3             |
| 9     | Post-implementation issues  | 3             |
| 10    | How enterprise systems support business   | 2             |
| 11    | Relationship with the Business Side   | 2             |
| Total |   | 30            |



## D. Students Assessment Activities

| No | Assessment Activities *                     | Assessment timing (in week no) | Percentage of Total Assessment Score |
|----|---|--------------------------------|--------------------------------------|
| 1. | Homework                                    | Every two Weeks                | 5%                                   |
| 2. | Midterm                                     | 6                              | 20%                                  |
| 3. | Quiz  | 10                             | 10%                                  |
| 4. | Report, presentation, and Class discussions | 11                             | 5%                                   |
| 5. | Final Exam                                  | 12                             | 60%                                  |

\*Assessment Activities (i.e., Written test, oral test, oral presentation, group project, essay, etc.)

## E. Learning Resources and Facilities

### 1. References and Learning Resources

|                          |  |
|--------------------------|--|
| Essential References     | <ul style="list-style-type: none"> <li>Bradford, Marianne (2015). Modern ERP: Select, Implement, and Use Today's Advanced Business Systems, Third Edition, ISBN: 978-1-312-66598-9</li> </ul>  |
| Supportive References    | <p>Computer Science Curriculum 2013 – <a href="http://cs2013.org">http://cs2013.org</a></p> <p>ACM (Association for Computer Machinery) Curricula Recommendations -</p> <ul style="list-style-type: none"> <li><a href="http://www.acm.org/education/curricula-recommendations">http://www.acm.org/education/curricula-recommendations</a></li> </ul>  |
| Electronic Materials     | <p>ACM (Association for Computer Machinery) web site - <a href="http://www.acm.org/">http://www.acm.org/</a></p> <ul style="list-style-type: none"> <li>ACM SIGCSE (Special Interest Group on Computer Science Education) resource web site - <a href="http://www.sigcse.org/SIGresources">http://www.sigcse.org/SIGresources</a></li> <li>IEEE Computer Society web site - <a href="http://www.computer.org/portal/web/guest/home">http://www.computer.org/portal/web/guest/home</a></li> <li>Intel <i>The Journey Inside</i> web site (has a collection of interactive, online lessons about technology, computers, and society) - <a href="http://educate.intel.com/en/TheJourneyInside/">http://educate.intel.com/en/TheJourneyInside/</a></li> <li>Google Code University Curriculum Resource web site - <a href="http://code.google.com/edu/resources/index.html">http://code.google.com/edu/resources/index.html</a></li> </ul> |
| Other Learning Materials | <p>Writing a case study:<br/><a href="http://college.cengage.com/business/resources/casestudies/students/writing.htm">http://college.cengage.com/business/resources/casestudies/students/writing.htm</a><br/>and<br/><a href="http://www.asb.unsw.edu.au/learningandteaching/Documents/writingcaseanalysis.pdf">http://www.asb.unsw.edu.au/learningandteaching/Documents/writingcaseanalysis.pdf</a></p>   |





## 2. Required Facilities and equipment

| Items  | Resources  |
|--|--|
| facilities<br>(Classrooms, laboratories, exhibition rooms, simulation rooms, etc.) | Each class room size is provided with 20-25 seats which are more enough to accommodate registered students |
| Technology equipment<br>(projector, smart board, software)                         | Class room with smart boards Desk tops with genuine Operating systems and Anti-virus Smart Podiums         |
| Other equipment<br>(depending on the nature of the specialty)                      | Needed Internet facility to explain real time examples by on line  |

## F. Assessment of Course Quality

| Assessment Areas/Issues                     | Assessor   | Assessment Methods   |
|---|--|--|
| Effectiveness of teaching                   | <ul style="list-style-type: none"> <li>• Students</li> <li>• Faculty</li> <li>• Peer Reviewers</li> <li>• Program Leader</li> <li>• Course Coordinator</li> </ul>                                      | <ul style="list-style-type: none"> <li>• Surveys (indirect).</li> <li>• Direct feedback from students.</li> <li>• Course evaluation by Peer Reviewers (indirect).</li> <li>• Class visit by Program Leader (indirect)</li> <li>• Comprehensive Course report (where we can find information about teaching difficulties and action plan, ...)</li> </ul> |
| Effectiveness of students assessment        | <ul style="list-style-type: none"> <li>• Students</li> <li>• Faculty</li> <li>• Peer Reviewers</li> <li>• Program Leader</li> <li>• Exam Evaluation Committee</li> <li>• Course Coordinator</li> </ul> | <ul style="list-style-type: none"> <li>• Surveys (indirect).</li> <li>• Direct feedback from students.</li> <li>• Course evaluation by Peer Reviewers (indirect).</li> <li>• Class visit by Program Leader (indirect)</li> <li>• Exam evaluation by the Exam Evaluation Committee (indirect)</li> </ul>  |
| Quality of learning resources               | <ul style="list-style-type: none"> <li>• Students</li> <li>• Faculty</li> <li>• Peer Reviewers</li> <li>• Course Coordinator</li> </ul>  | <ul style="list-style-type: none"> <li>• Surveys (indirect)</li> <li>• Course evaluation by Peer Reviewers (indirect).</li> <li>• Comprehensive Course report (where we can find information about difficulties and challenges about learning resources as well as consequences and action plan, ...)</li> </ul>   |
| The extent to which CLOs have been achieved | <ul style="list-style-type: none"> <li>• Faculty</li> <li>• Program Leader</li> <li>• Course Coordinator</li> </ul>  | <ul style="list-style-type: none"> <li>• Student Results (direct)</li> <li>• Comprehensive Course report (where we can find the CLO assessment results)</li> </ul>   |





**Assessor** (Students, Faculty, Program Leaders, Peer Reviewer, Others (specify))

**Assessment Methods** (Direct, Indirect)

## G. Specification Approval Data

|                       |                              |
|-----------------------|------------------------------|
| COUNCIL<br>/COMMITTEE | Curriculum Committee Meeting |
| REFERENCE NO.         |                              |
| DATE                  | March 30, 2023               |

